



# Ride-Along, Observation, Training and Services Program



***Prepare • Respond • Impact***

# Welcome to SLCFD's Ride-along Program Training

As a rider, you will become a volunteer member of the crew and may be asked to participate in carrying, gathering or cleaning of equipment; assisting with moving a stretcher; holding doors open; lifting and moving patients; or other tasks as assigned by the crew.



# Objectives

The purpose of this training is to ensure that all participants in the Ride-Along program understand their responsibility regarding:

- Personal and Scene Safety
- Protecting patients' right to privacy
- Maintaining privacy of Protected Health Information



# Safety

Everyone's safety is our primary concern.

It is extremely important that you always follow the direction of the company officer (or their designee).

At any time you may be restricted from the work area due to SAFETY concerns.



# Safety

- An observer or student badge shall be worn at all times while participating in the ride-along program.
- A reflective vest will be provided and shall be worn anytime you are on public streets, parking areas or as required by the officer.
- You may be asked to wear eye, face or head protection during specific activities



# Privacy and H.I.P.A.A. Concerns

**HIPAA**: Health Insurance Portability and  
Accountability Act 1996

**PCR (Patient Care Record)**: Electronic Patient Care  
Report (EPCR)

**PHI (Protected Health Information)**: Individually  
identifiable health information

**Disclosure**: The release of *any* PHI



# Privacy and H.I.P.A.A. Concerns

HIPAA is a Federal law that was designed to protect the privacy of an individual's health and medical information.

We have the responsibility to protect the patient's privacy. As a participant in the ride-along program you have the same responsibility.



# Privacy and H.I.P.A.A. Concerns

In some cases you may be restricted from the patient care area due to safety and/or HIPAA concerns.

When discussing or sharing your ride-along experience you should never link patients by name or by any other identifier to their medical care or condition.





# Privacy and H.I.P.A.A. Concerns

Discussing a patient and their protected health information with anyone other than the crews assigned to patient care is a breach of patient privacy.

There are fines and penalties associated with inappropriate disclosure of Personally Identifying Information.



# Protected Health Information: Protected individually identifiable health information

- Patients Name
- Certification/License numbers
- Home or work addresses
- Vehicle license plate numbers
- Device identifiers
- Dates
- FAX numbers
- E-mail address
- Any unique identifiers
- Web sites (URL)
- IP address
- Biometric identifiers (Image, voice, or fingerprints)
- Medical Record numbers
- Health plan numbers
- Phone numbers
- Account numbers





**When in doubt,  
ask**

